

# **HAProxy<sup>®</sup> Troubleshooting Reference Card**

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For version 2.2-dev3

## Stats field names (Management Guide §9)

show stat typed desc

show stat typed desc		
act	[BS]	number of active servers (backend), server is active (server)
addr	[LS]	address:port or "unix".
agent_code	[S]	numeric code reported by agent if any (unused for now)
agent_desc	[S]	short human-readable description of agent_status
agent_duration	[S]	time in ms taken to finish last check
agent_fall	[S]	agent's "fall" parameter, normally 1
agent_health	[S]	agent's health parameter, between 0 and rise+fall-1
agent_rise agent_status	[S]	agent's "rise" parameter, normally 1 status of last agent check
algo	[B]	load balancing algorithm
bck	[BS]	number of backup servers (B), server is backup (S)
bin		bytes in
bout		bytes out
btot	[BS]	total number of times a server was selected
cache_hits	[FB]	cumulative number of cache hits
cache_lookups	[LB]	cumulative number of cache lookups
check_code .	[S]	layer5-7 code, if available
check_desc	[S]	short human-readable description of check_status
check_duration	[S]	time in ms took to finish last health check
check_fall	[S]	server's "fall" parameter used by checks
check_health	[S]	server's health check value between 0 and rise+fall-1
check_rise	[S]	server's "rise" parameter used by checks
check_status	[S]	status of last health check
chkdown	[BS]	number of UP->DOWN transitions
chkfail	[BS]	number of failed checks
cli_abrt	[BS]	number of data transfers aborted by the client
comp_byp	[FB]	bytes that bypassed the HTTP compressor
comp_in	[FB]	number of HTTP response bytes fed to the compressor
comp_out	[FB]	number of HTTP response bytes emitted by the compressor
comp_rsp	[BS]	number of HTTP responses that were compressed
conn_rate	[F]	number of connections over the last elapsed second highest known conn_rate
conn_rate_max conn_tot	[F] [F]	cumulative number of connections
connect	[BS]	cumulative number of connection establishment attempts
cookie	[BS]	server's cookie value or backend's cookie name
ctime	[BS]	average connect time in ms over the 1024 last requests
ctime_max	[BS]	the maximum observed connect time in ms
dcon	[LF]	requests denied by "tcp-request connection" rules
downtime	[BS]	total downtime in seconds
dreg		requests denied because of security concerns
dresp	[LFBS]	responses denied because of security concerns
dses	[LF]	requests denied by "top-request session" rules
econ	[BS]	errors while trying to connect to a backend server
ereq	[LF]	request errors
eresp	[BS]	response errors. srv_abrt will be counted here also
hanafail	[S]	failed health checks details
hrsp_other	[FBS]	http responses with other codes (protocol error)
hrsp_Yxx	[FBS]	http responses with Yxx code (Y: [1, 2, 3, 4, 5])
iid		unique proxy id
intercepted	[FB]	cum. number of intercepted requests (monitor, stats)
last_agt	[BS]	last agent check contents or textual error
last_chk	[S]	last health check contents or textual error
lastchg	[BS]	number of seconds since the last UP<->DOWN transition
lastsess mode	[S]	seconds since last session assigned to server/backend
pid		proxy mode (tcp, http, health, unknown) process id (0 for first instance, 1 for second,)
pxname		proxy name
qcur	[BS]	current queued requests
qlimit	[S]	configured maxqueue for the server
qmax	[BS]	max value of gour
qtime	[BS]	average gueue time in ms over the 1024 last reguests
qtime_max	[BS]	the maximum observed queue time in ms
rate	[FBS]	number of sessions per second over last elapsed second
rate_lim	[F]	configured limit on new sessions per second

```
rate max
                 [FBS] max number of new sessions per second
red_rate
                      HTTP requests per second over last elapsed second
red_rate_max
                       max number of HTTP requests per second observed
rea_tot
                      total number of HTTP requests received
                      cumulative number of connection reuses
reuse
rtime
                      average response time in ms over the 1024 last requests
rtime_max
                      the maximum observed response time in ms (0 for TCP)
                 [LFBS] current sessions
scur
sid
                      server id (unique inside a proxy)
slim
                 [LFBS] configured session limit
smax
                 [LFBS] max sessions
src_ilim
                      limit on the number of available idle connections
srv_abrt
                      number of data transfers aborted by the server
srv_icur
                      current number of idle connections available for reuse
status
                 [LFBS] status (UP/DOWN/NOLB/MAINT/MAINT)
stot
                 [LFBS] cumulative number of sessions
                 [LFBS] service name
svname
throttle
                      current throttle percentage for the active server
tracked
                       id of proxy/server if tracking is enabled
ttime
                       avg total session time in ms over the 1024 last requests
ttime_max
                      the maximum observed total session time in ms
                 [LFBS] 0=frontend, 1=backend, 2=server, 3=socket/listener
tvpe
weight
                      total weight (backend), server weight (server)
wredis
                      number of times a request was redispatched to another server
wretr
                     number of times a connection to a server was retried
wrew
                 [LFBS] cumulative number of failed header rewriting warnings
CLI (Management Guide §9.3)
ex: global.stats socket /var/run/haproxv.sock mode 600 level admin
$ socat /var/run/haproxy.sock readline
$ nc -U /var/run/haproxy.sock
<type> : IPv4, IPv6, integer, string
<operator> : eq, ne, le, ge, lt, gt
<trace-level> : user, proto, state, data, developer
<trace-criterion> : backend. connection. frontend. listener.
   nothing, server, session, thread
```

```
heln
prompt
auit
expert-mode [on|off]
operator
user
set timeout_cli <delay>
show acl [<acl>]
show backend
show activity
show cli sockets
show cache
show env [<name>]
show errors [<iid>|<proxy>] [request|response]
show events [<sink>] [-w] [-n]
show fd [<fd>]
show info [typed|json] [desc]
show map [<map>]
show peers [<peers>]
show pools
show profiling
show servers state [<backend>]
show sess [<id>]
show stat [{<iid>|<proxy>} <type> <sid] [typed|json] [desc]
show schema json
show resolvers [<resolvers>]
show table [<name> {[data.<type> <operator> <value>]|[key <key>]}]
show threads
show tls-keys [<id>|*]
show trace [<source>]
get map <map> <value>
get acl <acl> <value>
get weight <backend>/<server>
```

```
add acl <acl> <pattern>
add map <map> <kev> <value>
del acl <acl> [ <kev> | #<ref>
del map <map> [ <key> | #<ref>
set maxconn frontend <frontend> <value>
set maxconn server <backend>/<server> <value>
set maxconn global <maxconn>
set rate-limit connections global <value>
set rate-limit http-compression global <value>
set rate-limit sessions global <value>
set rate-limit ssl-sessions global <value>
set server <backend>/<server> addr {<ip4>|<ipv6>} [port <port>]
set server <backend>/<server> agent [ up | down ]
set server <backend>/<server> agent-addr <addr>
set server <backend>/<server> agent-send <value>
set server <backend>/<server> health [ up | stopping | down ]
set server <backend>/<server> check-port <port>
set server <backend>/</server> state [ready|drain|maint]
set server <backend>/<server> weight <weight>[%]
set server <backend>/<server> fadn <FODN>
set weight <backend>/<server> <weight>[%]
set ssl ocsp-response <response|payload>
set ssl tls-key <id> <tlskey>
clear counters [all]
clear acl <acl>
clear map <map>
clear table  [[data.<type> <operator> <value>]|[key <key>]]
enable|disable agent <backend>/<server>
enable|disable dynamic-cookie-backend <backend>
enable|disable frontend <frontend>
enable|disable health <backend>/<frontend>
enable|disable server <backend>/<server>
set dynamic-cookie-key backend <backend> <value>
set map <map> [ <key> | #<ref> ] <value>
set severity-output [none|number|string]
set table  key <key> [data.<data_type> <value>]*
shutdown frontend <frontend>
shutdown session <id>
shutdown sessions server <backend>/<server>
debug dev <command> [args]*
set profiling { tasks } { auto | on | off }
trace
trace 0
trace <source> event [ [+|-]!]<name> ]
trace <source> level [<trace-level>]
trace <source> lock [<trace-criterion>]
trace <source> { pause | start | stop } [ [+|-]!]event ]
trace <source> sink [<sink>]
trace <source> verbosity [<level>]
Master CLI (Management Guide §9.4)
```

#### Timing (Configuration Manual §8.4)

- Ta (http) total active time for the request (=TR+Tw+Tc+Tr+Td)
- Tc time to establish connection to the server
- Td data transmission time
- Th total time to accept top connection and handshakes (ssl)
- Ti (http) idle time before first packet
- Tq total time to get the client request (=Th+Ti+TR)
- TR (http) total time to get the client request after handshakes
- Tr (http) server response time
- Tt total session duration time (=Tq+Tw+Tc+Tr+Td)
- Tw time waiting

## Session state (Configuration Manual §8.5)

- C session unexpectedly aborted by the client
- S session unexpectedly aborted or refused by the server
- P session prematurely aborted by the proxy
- L locally processed and not passed by the server
- R resource on the proxy exhausted
- I internal error
- D session killed by proxy, when server goes down
- U session to backup server killed when others go up
- K actively killed by admin on proxy
- c client timeout
- s server timeout
- normal session completion
- R proxy waiting for complete REQUEST from the client
- Q proxy waiting in the queue for a slot
- C proxy waiting for connection to established
- H proxy waiting for response headers from server
- D session in DATA phase
- L proxy transmit LAST data to client while server already finished
- T tarpit
- normal session after end of data transfer
- CC client aborted before session to server
- CD client aborted during data transfer
- cD client timeout during data transfer
- CH client aborted while waiting for server response
- cH client timeout during POST data from client
- CQ client aborted during queue
- CR client aborted before sending full HTTP request
- cR client timeout before sending full HTTP request
- CT client aborted because of tarpit
- LR intercept by proxy cause of redirect or stats
- SC the connection was refused by something
- sC connection timeout before been completed
- SD connection died with error during DATA
- sD connection timeout during DATA
- SH server aborted before all headers was sent sH server timeout before all headers was sent
- sO session queued too long
- PC proxy refused because of limits
- PD proxy blocked incorrect caused by invalid chunk
- PH proxy blocked response caused by invalid or security reason
- PR proxy blocked request caused by invalid or deny
- PT proxy blocked request and has tarpit
- RC a local resource has been exhausted

### **HAProxy response code**

```
The error 4xx and 5xx codes above may be customized
```

- 200 access to stats page, and when replying to monitoring requests
- 400 for an invalid or too large request
- 401 when an authentication is required to perform the action (stats)
- 403 when a request is forbidden by a "http-request deny" rule
- 408 when the request timeout strikes before the request is complete
- 500 when haproxy encounters an unrecoverable internal error
- 502 deny response or empty, invalid or incomplete response by server
- 503 monitor fail or no server was available to handle the request
- 504 when the response timeout strikes before the server responds
- 30x redirection, depending on the configured code

# Command Line & System (Management Guide §3)

```
$ haproxy -f /etc/haproxy.cfg -D \
           -p /var/run/haproxy.pid -sf $(cat /var/run/haproxy.pid)
-f CFG
                  define configuration file
-C PATH
                  change directory
                  configuration check
- C
-D
                  daemon mode
-d[x]
                  debug (x as options)
-I NAME
                  local neer name
-N LIMIT
                  default frontend maxconn
-m LIMIT
                  memory limit to LIMIT
-n LIMIT
                  maxconn limit to LIMIT
-S BIND[,...]
                  master-worker bind options
-sf <pid>...
                  process to send SIGUSR1
                  process to send SIGTERM
-st <pid>...
                  verbose
                  version [more verbose]
-v[v]
- W
                  master-worker mode
-Ws
                  master-worker with systemd
-x SOCKET
                  socket migration
```

## Tricks & Tuning (Management Guide §5-7)

3 (			
\$ kill -USR1 <pid></pid>	stop listening		
\$ kill -USR2 <pid></pid>	restart master worker		
<pre>\$ kill -TERM <pid></pid></pre>	with "-st"		
<pre>\$ kill -QUIT <pid></pid></pre>	flush pools		
\$ ss	list all system sockets (new)		
\$ netstat -anp	list all system sockets (old)		
\$ lsof	list all open files to find fd		
\$ ulimit -n	monitor number of file descriptors		
\${VAR} or \$VAR within double quoted strings in config files use environment value			
HAPROXY_LOCALPEER			

- HAPROXY\_CFGFILES
- HAPROXY MWORKS
- HAPROXY\_CLI
- HAPROXY\_MASTER\_CLI

#### halog Usage

```
Usage: halog [-h|--help] for long help
       halog [-q] [-c] [-m <lines>]
        \{-\mathsf{cc}\,|\,-\mathsf{gt}\,|\,-\mathsf{pct}\,|\,-\mathsf{st}\,|\,-\mathsf{tc}\,|\,-\mathsf{srv}\,|\,-\mathsf{u}\,|\,-\mathsf{uc}\,|\,-\mathsf{ue}\,|\,-\mathsf{ua}\,|\,-\mathsf{ut}\,|\,-\mathsf{uao}\,|\,-\mathsf{uto}\,|\,-\mathsf{uba}\,|\,-\mathsf{ubt}\,|\,-\mathsf{ic}\} 
       [-s <skip>] [-e|-E] [-H] [-rt|-RT <time>] [-ad <delay>] [-ac <count>]
       [-v] [-Q|-QS] [-tcn|-TCN <termcode>] [ -hs|-HS [min][:[max]] ]
       [ -time [min][:[max]] ] < log
Input filters (several filters may be combined) :
                         only match lines containing HTTP logs (ignore TCP)
-F
                         only match lines without any error (no 5xx status)
 -e
                         only match lines with errors (status 5xx or negative)
-rtl-RT <time>
                         only match response times larger/smaller than <time>
                         only match queued requests (any queue|server queue)
-01-0S
 -tcnl-TCN <code>
                         only match requests with/without termination code <code>
 -hs|-HS <[min][:][max]> only match requests with HTTP status codes within/not
                         within min..max. Any of them may be omitted. Exact
                         code is checked for if no ':' is specified.
 -time <[min][:max]> only match requests recorded between timestamps
                         Any of them may be omitted.
Modifiers
                         invert the input filtering condition
                         don't report errors/warnings
                         limit output to the first <lines> lines
 -m <lines>
 -s <skip_n_fields>
                        skip n fields from the beginning of a line (default 5)
                         you can also use -n to start from earlier then field 5
Output filters - only one may be used at a time
-c only report the number of lines that would have been printed
 -pct output connect and response times percentiles
-st output number of requests per HTTP status code
-cc output number of requests per cookie code (2 chars)
-tc output number of requests per termination code (2 chars)
-srv output statistics per server (time, requests, errors)
 -u* output statistics per URL (time, requests, errors)
       Additional characters indicate the output sorting key
       -u : by URL, -uc : request count, -ue : error count
       -ua : average response time. -ut : average total time
       -uao, -uto: average times computed on valid ('OK') requests
       -uba, -ubt: average bytes returned, total bytes returned
```

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